



GIBRALTAR REGULATORY
AUTHORITY

Consumer Complaints

Complaint Form

FOREWORD

This form can be completed electronically and emailed to communications@gra.gi

Alternatively, you may wish to print the form in order to complete it manually and deliver to our address.

Should you require any assistance with this form, please do not hesitate to contact the Communications Division.

COMPLAINTS

The purpose of this form is to afford anyone the opportunity to lodge a complaint about any of the GRA's functions and duties or to raise genuine concerns about any local service provider, or the local communications industry as a whole.

Alternatively, if you need to submit details for the resolution of a dispute concerning a locally authorised service provider, please refer to the Consumer Disputes tab on the Communications section of the GRA website for instructions on how to proceed.

In order for the Authority to consider a matter raised in this form, you may have to be contacted for further clarification or to verify the accuracy of the details you've submitted.

YOUR DETAILS

Title	Click here to enter text.
Full Name	Click here to enter text.
Your company name (if applicable)	Click here to enter text.
Contact Phone Number	Click here to enter text.
Contact Email	Click here to enter text.
Address	Click here to enter text.

DETAILS OF YOUR COMPLAINT

Name of service provider
(if relevant)

[Click here to enter text.](#)

Please provide a brief summary of your complaint in the box below. Please include dates and locations where applicable.

[Click here to enter text.](#)

DECLARATION

I understand that the GRA may need to share the information that I have provided with the party about whom I am complaining, so that my concern can be looked in to.

I agree

Please sign below to confirm your request for the Communications Division to consider your complaint.

Click here to enter text.	Click here to enter text.
Print Name/Signature	Date

CONTACT US

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 www.gra.gi

